Remote Education Guidelines

PRESENTED BY: ADULT EDUCATION PROGRAMS & POLICY, NYSED

Aris Bird
Accountability Office
April 2025



REMOTE & HYBRID INSTRUCTION

1

Hybrid instruction was permitted to approved programs starting July 1, 2024.

2

It has been extended through June 30, 2026.

3

Upon approval from AEPP, may be conducted immediately.





Who is Eligible for Remote or Hybrid Instruction?



Eligibility

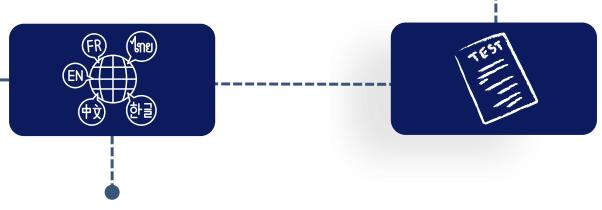
AEPP Hybrid and Remote Instruction

WIOA Funded Programs ALE Funded Programs

Students must be 16 years of age or older, not enrolled or required to be enrolled in a secondary school.

ABE/ASE students must be at NRS Level 1 on the TABE (11/12 or 13/14)

ALE ABE students must be at NYRS level 1 on the TABE (11/12 or 13/14) in both Math and Reading to participate in any AEPP Remote Educational Services.



ESOL students must be at NRS Level 1 on the Best Plus (2.0 or 3.0) or the Best Literacy (1.0 or 2.0) to participate in AEPP Remote Educational Services.



EPE FUNDED PROGRAMS

EPE

TRADITIONAL

FUNDED PROGRAMS



Adult Basic Education (ABE): NRS Levels 14



Adult Secondary
Education (ASE):HSE
Test Preparation NRS
Levels 5&6



English as a Second Language (ESL): NRS Levels 1-6



Family Lit eracy:
Incorporate activities
that include interactive
literacy activities
between parents and
their children. Parents
must be EPE eligible and
attend teacher led
instruction.

EPE FUNDED PROGRAMS

EPE

DISTANCE

EDUCATION FOR ADULT PROGRAMING



English as a Second Language (ESL): NRS Levels 1– 6



SMART (Skills to Make Adults Ready to Succeed): NRS Levels 1, 2, 3, 4



Fast Track Grasp Packets
(Giving Ready Adults a
Study Program): NRS
Levels 4, 5 & 6 – HSE
Readiness is required.



Family Lit eracy:
Incorporate activities
that include interactive
literacy activities
between parents and
their children. Parents
must be EPE eligible and
attend teacher-lead
instruction.



Career and Technical
Education (CTE):
NYSED/K-12 Accredited
Course – all programs
must seek approval.
(Microsoft
Office/Computer
Based/Non-Allied Health
or required in person
instruction by
supervising agency)

EPE FUNDED PROGRAMS

EPE IN - PERSON TUTORING

FOR ADULT PROGRAMING



In-person tutoring is strictly for students enrolled in Distance Education programs.



Tutori ng may be offered one on one or in a classroom setting.



Students may not be coenrolled in traditional and Distance Education programs concurrently. (The exception is the tutoring).



The purpose of the in -

person requirement is
that students are already
enrolled in distance
education and if the
student is not
progression remotely,
the student should be
offered traditional

instruction in -person.



Students may receive up to three (3) hours of in-person tutoring per week. (Maximum 12 hours per month).



These hours are claimed at the traditional rate and must be documented in ASISTS.

TERMS & CONDITIONS FOR

HYBRID REMOTE INSTRUCTION

&

Pre-Test

Students must be pre-tested.

Post-Test

Students must be post-tested at the appropriate time.

ISRF

Students must have completed and signed an ISRF.

Apply

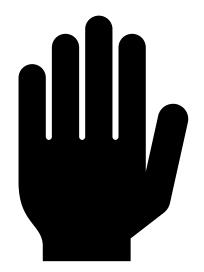
Program must apply for hybrid or remote instruction.

Approved

Program must be approved by AEPP before implementing remote instruction.

ASISTS

Approved programs must correctly code remote/hybrid classes in ASISTS.



Post-Testing Reminder

Intensity of Program	Post Test Schedule
Six to Nine hours per week	Posttest after 40 – 60 contact hours
Ten or more hours per week	Posttest after 60 – 80 contact hours
Volunteer Tutorial Program	Posttest after 30 contact hours for students receiving services from a
	volunteer tutor



TERMS & CONDITIONS FOR

HYBRID

INSTRUCTION



Programs must provide in-person instruction at a minimum of 50% of the total class time with the accompanying 50% remote instruction.



Programs are allowed one (1) 100% fully remote course. If a program needs more than one 100% fully remote course, they must demonstrate a need and apply for approval from AEPP.





Students receiving hybrid services must have 12 hours of robust intake contact hours with the program before they can achieve student status for Federal and State reporting.



The Initial 12 contact hours for remote instruction learners can be any combination of in-person contact and contact through electronic modalities that can support video or any other synchronous online platform, where the participant and program staff can interact and through which participant identity is verifiable and documented and attendance recorded.



Not Approved?

IF UPON REVIEWING STUDENT
RECORDS,AEPP/AUDITOR/NRS IDENTIFIES THAT A
PROGRAM PROVIDED REMOTE OR HYBRID INSTRUCTION
WITHOUT AEPP APPROVAL THE PROGRAM WILL FACE
CORRECTIVE ACTION.



GETTING STARTED

EPE, WIOA, ALE



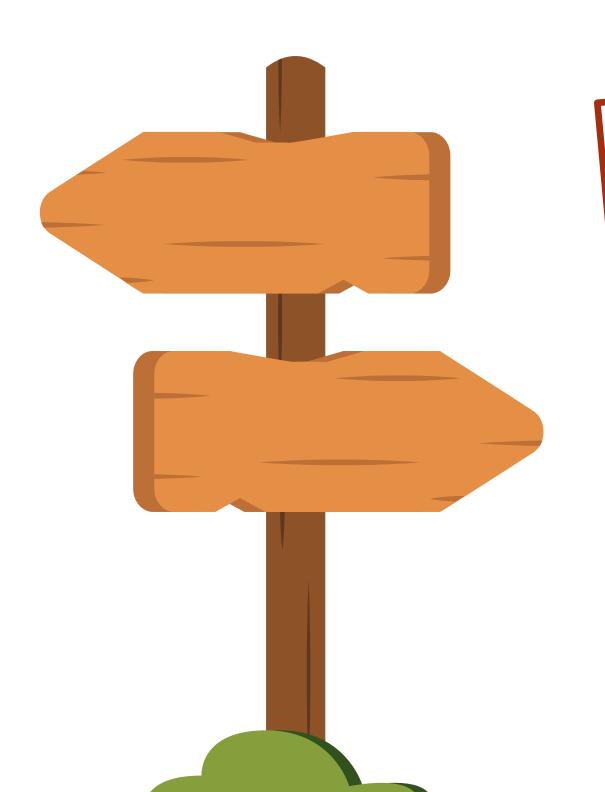
Application Intake Case Management Assessment



APPLICATION

EPE, WIOA, ALE





WIOA/ALE PROGRAMS FILL OUT WIOA/ALE APPLICATION.



COMPLETING

EPE APPLICATION



Training

Instructors and program managers attended EPE Distance Education Training



ISRF

Ability to have students sign ISRF electronically



Plan

Plan to distribute packets.



Platform

Platform that will be used for class that covers entire class.



Files

Ability to securely maintain student digital files.



EPE HYBRID & REMOTE INSTRUCTION

APPLICATION



THE STATE EDUCATION DEPARTMENT / THE UNIVERSITY OF THE STATE OF NEW YORK / ALBANY, NY 12234

Adult Career & Continuing Education Services (ACCES)
Adult Education Programs & Policy (AEPP)
89 Washington Avenue, EBA 480 Albany, NY 12234 Tel. 518 474-8940 http://www.acces.nysed.gov/aepp/

Updated: March 2025

Hybrid & Remote Instruction Application EPE - AEPP Funding

Program:	AEPP Project Number:		
Program Director:	Address:		
Email:	Instructor:		
	Applicable to EPE only programs		
Application (Updated March 2025 be administered as directed in the Updates have been made in the guidelines. If a program is deemed	is must apply using the most-up-to date Hybrid and Remote Instruction (i). If approved, per the program's EPE allocation letter, the program must current EPE Manual and adhere to any policy updates issued by AEPP support of students; adult education programs must carefully reviewed not to have sufficient experience with remote instruction, the program literacy training provided by the RAENs. The Hybrid and Remote as well and filed.		
Did the instructor and prop supported through the RAE	gram manager attend the EPE Distance Education Training		
a. If so, please explain:	N. 180 NOD		
	orogram use an AEPP approved electronic signature software e ISRF electronically? Yes No		
Adobe Sign 🗆 - DocuSig	m □ - HelloSign □ - SignNow □ - PandaDoc □ - eversign □		
SignEasy 🗆 - OneSpan Si	ign □ - Zoho Sign □ - SignRequest □		
3. Does your adult education remotely?	program have experience conducting the following activities		
Intake: Yes □ No □ ☆ A	assessment: Yes □ No □ ☆ Case Management: Yes □ No □		
4. How will the student packets	s be distributed?		
Emailed 🗆 🕾 Google Classro	oom □ ☆ Mailed □ ☆ In-Person □ ☆ Other		

6. What is the name of the platfor the membership cover the entir			lybrid or 1	emote instruct	ion? Does	
7. Who will manage the digital stu	ident files and	d how will t	hey be sec	urely maintain	ed?	
Hyb	rid and Rem	ote Instruct	ion Table			
AEPP Education Literacy Services	50% Hybrid ☑	100% Remote ☑	# of Classes & NRS Level	# Students to be served	# Contact Hours projected	Class Start & End Date
Adult Basic Education (ABE) NRS Levels 1 – 4						
Adult Secondary Education (ASE) NRS Levels 5 – 6	15					
English as a Second Language (ESL) Beginning Levels (NRS levels 1 – 4)						
English as a Second Language (ESL) Intermediate & High Levels (NRS levels 5 – 6)						
EPE	Educational	Programm	ing Table			
Employment Preparation Education	Services Pr	ovided 🗹	# of Classes	# Students to be served	# Contact Hours projected	Class Start & End Date
Fast Track GRASP Packets (Giving Ready Adults a Study Program) – NRS Levels 4, 5 & 6						
SMART (Skills to Make Adults Ready to Succeed) – NRS Levels 1, 2, 3, and 4						
Family Literacy - Incorporate activities that include interactive literacy activities between parents and their children						

Type of CTE Provided

Career & Technical Education (CTE) -

NYSED/K-12 Accredited Course Requests

Program Attestation

I hereby certify that I am the agency's representative (Chief Administrative Officer, Program Director, District Superintendent, Superintendent), and on behalf of the agency I agree to the requirements and terms of approval. I acknowledge that all the items and guidelines provided will be adhered to and my agency will remain in compliance as such. I understand that issues of noncompliance could result in AEPP revoking my request to provide Hybrid and Remote Educational Services to participants.





COMPLETING

WIOA/ALE

APPLICATION



Training

Experience providing digital literacy to students.



ISRF

Ability to have students sign ISRF electronically



Plan

Method to distribute & collect materials.



Platform

Platform that will be used for classes that covers entire class.



Files

Ability to securely maintain student digital files.



WIOA & ALE APPLICATION

Program:

HYBRID & REMOTE INSTRUCTION

<u>Hybrid & Remote Instruction Application</u> WIOA & ALE – AEPP Funding

AEPP Project Number:

Program Director:			Address:	
Ŀm	nail:		Instructor:	
		Applicable to WIOA &	ALE only programs	
Inst Inst by . rev	truction Application (Upo truction approval letter, th AEPP. Updates have been iew guidelines. If a progra	ograms must apply using dated March 2025). If appr e program must be adminis a made in support of studer am is deemed not to have s to attend digital literacy tra	roved, per the progran tered as directed by the ats. Adult education pro sufficient experience wi	n's Hybrid & Remote policy updates issued ograms must carefully ith remote instruction,
1.	Does your adult education	n program have experience	with digital literacy as	nd supporting students
	in a remote instructional	setting? Yes 🗆 No 🗖		
	 If so, please expl 	ain:		
2.	•	n program use an AEPP app Felectronically? Yes □ N s:		ture software to enable
		cuSign □ - HelloSign □ - oan Sign □ - Zoho Sign □	•	oc □ - eversign □
3.	remotely?	tion program have expert		
4.	How will the student res Emailed ☐ ☆ Google C	ources be distributed?	☆ In-Person □ ☆ Oth	er

5.	If paper packets are being used, how will packets be returned for review by the teacher?
6.	What is the name of the platform that will be used for hybrid or remote instruction? Does the membership cover the entire duration of the class?
7.	Who will manage the digital student files and how will they be securely maintained?

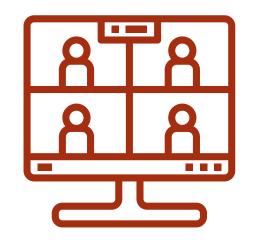
Hybrid and Remote Instruction Table						
AEPP Education Literacy Services	100% Remote⊻	# of Classes	# Students to be served	# Contact Hours projected	Class Start & End Date	
Adult Basic Education (ABE) NRS Levels 1 – 4						
Adult Secondary Education (ASE) NRS Levels 5 – 6						
English as a Second Language (ESL) Beginning Levels (NRS levels 1 – 4)						
English as a Second Language (ESL) Intermediate & High Levels (NRS levels 5 – 6)						
Total						

Program Attestation

I hereby certify that I am the agency's representative (Chief Administrative Officer, Program Director, District Superintendent, Superintendent), and on behalf of the agency I agree to the requirements and terms of approval. I acknowledge that all the items and guidelines provided will be adhered to and my agency will remain in compliance as such. I understand that issues of non-compliance could result in AEPP revoking my request to provide Hybrid and Remote Educational Services to participants.

Agency's Representative	Printed Name	Title	Date





Remote Intake & Case Management

EPE, WIOA, ALE

ROBUST INTAKE IS REQUIRED FOR ALL
PROGRAMS APPROVED FOR REMOTE
INSTRUCTION.



REMOTE INTAKE & CASE MANAGEMENT GUIDELINES

12 HOURS

To be deemed a student, the student must complete 12 robust contact hours.

STATISTICS

Data demonstrates students who were provided 12 hours or more contact hours are more likely to complete the adult education program and achieve gains.

CAUTION

Adult Education programs
that do not provide
consistent and robust intake
will not be permitted to offer
remote instruction and adult
education services.



REMOTE INTAKE & CASE MANAGEMENT REQUIREMENTS

Intake must be conducted via a video conference platform.

Complete the AEPP Intake Checklist and maintain in the student's file.

Ensure that the student has a computer with a camera and reliable internet.

- Apply to provide remote instruction.
- Be approved by AEPP to provide remote instruction.
- Identify the student's needs and its appropriateness by assessing the student with the Hybrid Remote Screening Tool.

Include in student folder for a period of 6 years plus current year.

UPDATED: MARCH 202



AEPP Remote Intake Checklist

CASE MANAGER OR INTAKE COORDINATOR

urse Name: Start & End Da	ate:
ske Date: Intake Staff:	
INTAKE AGENDA	KEY ITEMS
1. Preparation - a	
Identify the student's technology needs and its appropriateness	ISRF must be fully completed & s
Ensure that the student has a computer and reliable internet	Technology needs have been as:
Set up the video call date and send the link to the platform	Identification of Barriers to Succ
2. Preparation - b	_
Answer student questions and provide contact in case they need help	Explanation of services and instr
Provide programming information and resources	 Selection of programming
Provide the student a copy of the ISRF form in preparation for intake	Addressing accessibility needs
3. Remote Video Intake Activities - a	Scheduling of video call
Establish rapport and address any questions	
Help the student fully complete the ISRF form	Answering questions
Identify all barriers and determine supportive resources	Reviewing policies and expectati
4. Remote Video Intake Activities - b	-
Complete the American Disabilities Act disclosure form & provide resources	COMMENTS AND FEEDBACK
Develop Employment and Education Plan (EEP) tailored to student's needs	
Provide information on pre-post test assessments	
5. Remote Video Intake Activities - c	
Explain Fast Track opportunities or HSE services in your organization	
Introducing 4 Pathways to High School Equivalency (HSE): GED/AttchR/NEDP/24 cr	
Introducing students to WIOA partner services: VCC, SNAP, WIC, Health Insurance etc.	е.
6. Remote Video Intake Activities - d	
Provide student attendance contract and program policies - signed	
Inform student of Case Mgt Services for referrals and resources	
Provide student their course schedule and expectations	
7. Remote Video Intake Activities - e	-
Provide students with staff contact information	
Explain the expectations of remote instruction and cameras on	
Pair up new students with student ambassadors for support	
8. Remote Video Intake Activities - f	INTAKE STAFF
Ask the student for alternative contact information for follow-up outcomes	I have conducted intake remotely with the student listed
Required completion of up to 12 hours of intake & total hours of the course	above and I have completed all intake requirements in
Develop plan for student post programming	support of the student. The student has electronically
9. Post Video Intake Activities - a	signed the ISRF form using an approved software.
Any amount of time spent with intake must be captured in ASISTS	
Intake attendance hours must be entered by the end of the month	STREET, STREET
Follow-up with student to answer questions or provide resources	
10. Post Video Intake Activities - b	Employee Signature
10. Post Video Intake Activities - b Follow-up on outstanding items or questions	Employee Signature

Review student attendance periodically and provide support

Date

AEPP REMOTE INTAKE CHECKLIST



STUDENT HYBRID

SCREENING

TOOL

Does the student have a quiet place to work?

Does the student have a computer available to them?

Does the student have internet?

Does student have the time to attend classes?

Does the student have an email account?

Does the student have a camera and audio on their computer?

Is student willing to spend periods of time on the computer?

Does student know how to use a web browser? (Firefox, Google)

Will the student attend in person classes?



HYBRID & REMOTE

SCREENTING TOOL



THE STATE EDUCATION DEPARTMENT / THE UNIVERSITY OF THE STATE OF NEW YORK / ALBANY, NY 12234

Adult Career & Continuing Education Services (ACCES) Adult Education Programs & Policy (AEPP) 89 Washington Avenue. EBA 480 Albany. NY 12234 Tel. 518 474-8940 http://www.acces.nysed.gov/aepp/

AEPP HYBRID/REMOTE EDUCATION SCREENING TOOL

Student's Name:			
Email:		Contact:	
Course:	Start Date:	Contact.	End Date:
Program Name:	Start Date.		Luu Date.
Program Address:		Case Mgr	Intaka
	mpleted with the student and mains		
Your answers to the question may work well for you.	s below will help you and the	program decide if I	Iybrid/Remote Education
For each question, choose on	ly one (1) answer from the ch	oices listed for that	question.
At home, I have a quiet p Rarely available Sometimes availa Always available		my teacher's remo	ote class:
2. I am someone who:			
 I may need to be 	busy with other things and pur reminded to get things done of gs done on-time or ahead of t	on time.	last minute.
3. When I think about all the activities, etc.), the amount Less than 6 hours 6-9 hours 10 hours or more	unt of time I have each week		
4. I am willing to attend in Yes No	person classes part of each	week:	
5. I can communicate effectinstructor: Yes No	tively without face-to-face is	nteraction with my	classmates or my
6. Feeling that I am part of Very important to Somewhat important to	o me rtant to me		
			Page 1 of 3

7.	Discussions in a class are:	18. I am able to download, upgrade, and install software on my computer:	
	 Very useful to me. I almost always take part in class discussions. 	□ Yes □ No	
	 Somewhat useful to me. I sometimes take part in class discussions. 	_ 10	
	 Not very useful to me. I don't usually take part in class discussions. 	19. I am willing to spend several hours at a time working on my computer: Yes	
8.	When an instructor gives out directions for an assignment, I prefer to:	□ No	
	Have the directions explained to me.	<u> </u>	
	Try to follow the directions on my own, then ask for help if I need it.	20. People have different reasons for taking a remote class. For each reason	listed
		below, check Yes or No to indicate whether it is a reason why you are	
9.	When I have a writing assignment for class or work, I think of my writing skills as:	interested in joining this hybrid class:	
	 Weak. I find it hard to express myself in writing. 	The test of the Air and the Ai	EV. EV
	 Average. I can express myself fairly well in writing, but sometimes have difficulty. 	I live too far from this or any adult education program	□ Yes □ No
	Good. I am comfortable expressing myself in writing.	I need to take care of my family when classes are held at school	□ Yes □ No
		I work at a job during the times classes are held at school	□ Yes □ No
10.	My access to the internet:	I can only study mights or weekends	□ Yes □ No
	I have regular access to a computer at home (Desktop Personal Computer, Laptop Computer,	I don't have transportation to get to classes	Yes No
	or Tablet) that is connected to the Internet.	I have medical problems that make it hard for me to attend classes	□ Yes □ No
	I have easy, regular access, near my home, to a computer (Desktop Personal Computer, Laptop	I learn better by myself, rather than in a group	□ Yes □ No
	Computer, or Tablet) that is connected to the internet.	I like using computers and I thought this might be a good way to learn	Yes No
	My only internet access is my cell phone.	I don't feel comfortable in a classroom, I like studying alone	☐ Yes ☐ No
11.	I have an email account, and I know how to send email and open email I receive: Yes No	21. In the last five (5) years, have you taken an in-person class in an adult lie you studied reading, writing, or math? Yes No	teracy program where
		L 140	
12.	I know how to attach documents to an email before I send it:	22. About how far away is the nearest adult literacy program from where yo	on live? (Check one
	□ Yes	please)	ou nve. (Check one
	□ No	Less than 5 miles	
		6-10 miles	
13.	I know how to use a Web browser, like Fire Fox or Google Chrome:	More than 10 miles	
	□ Yes	- Note that to the	
	□ No	23. If this class was not available to study at home, would you take a class in	person instead?
		□ Yes	
14.	I am familiar with and know how to use a word processing program, like Microsoft Word:	□ No	
	□ Yes		
	□ No	Student Hybrid/Remote Education Agreement	
15.	I can copy and paste text from one document to another:	I agree to participate in hybrid or remote instruction and to abide by the policies as des	carbad by the adult advection
	☐ Yes	program. If I have any questions or concerns, I will address them with the program.	I also commit to completing
	□ No	the program and the course assignments to the best of my ability.	I also commit to completing
		man program and the transfer of the transfer o	
16.	I can save, find, and open a file on my computer:		
	□ Yes		
	□ No	Student's Signature Date	
17.	I know how to create and how to use file folders on my computer:		
	□ Yes		
	□ No		

Updated March 2025

Page 3 of 3

REMOTE INTAKE & CASE MANAGEMENT ISRF REQUIREMENTS

All students must have an ISRF form completed and signed.

Adult Education Programs must adapt an electronic signature program such as DocuSign for the completion of the ISRF.

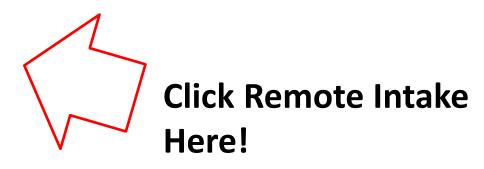
Options for Digital Signature: DocuSign, Adobe Sign, HelloSign, SignNow, Pandadoc, eversign, SignEasy, OneSpan, Zoho Sign, SignRequest

The ISRF must indicate if the intake was conducted remotely by selecting the box on the right of the document.

Must be stored securely digitally in the student's folder and accessible by request for AEPP/audit



NYS Individual Student Re	ecord Form (rev 4/2025)			REMOTE INTAKE D
First Name*:	M.I. La	st Name*:		
Birth Date*:	Original Program S			
Address*:	City*:		State*: Zip*	
Home Phone:		obile one:		
e-mail:				1
Emergency Contact:		Name/Relation of Contact:	ship	
Social Security #:	ployment-related outcomes will not be ave	ilanta le cre la ans		Staff print full name)
Gender* (Required):	ployment-related outcomes will not be ave	allacke if 35# is not	recorded. Manual follow-up will be rec	ured after exit.
☐ Male ☐ Non-	Binary/Gender Non-Conforming Not Answer		Sentity* (Required):	□ Native Hawaiian □ Native American
Employment Status* (Required):		Choose ONE:		Alaskan Native
☐ Employed Full Time			panic/Latino/a	Asian Pacific Islander
 □ Employed Part Time □ Employed but Received Notice of To 	ermination	AND Choose a	all that apply	African American
■ Military Separation Pending			AT LEAST ONE):	Afro-Caribbean African
 □ Unemployed & Seeking Employment □ Not Available for Employment 	nt.	ı		Latino/a
☐ Inmate		1		☐ White (not Latino/a)
WIOA Co-Enrollment* (Required): (D Student is currently receiving additions > If Yes, which type(s)? Title 1(e.g. Educational Background* (Required) Highest Grade completed in US Highest Credential Obtained: > Locat	al WIOA Services: Yes No DOL, Job Zone, UI) Title 3(e.g. Youth Highest Grade completed in NY 5 tion Obtained: In US In Other O	State? La	(e.g. ACCES-VR, TANF) ast School Attended (If NYS)? one selection only, indicating high	
> Crede Years of Schooling in Other Countries	ntial Obtained: Sec School Diploma	☐ HSE Diploma	☐ Some Post-secondary ☐ Post-Se	ec or Prof Degree
School-aged Children:			PreSchool	
is the student a parent or go	uardian of a child/children under 21?	Yes No	Elementary	
Is the Student a Single Pare If yes to either question abo	nt? Yes No ve, enter the number of children at ea	ch level:	JHS	
			HS HS	
Transportation/Child Care/Depende			ich? Transport Child Care	
	*: (Please answer all items Yes or No) ns available in the ISRF Instruction Guide.		Where did you hear about this	program?" (Required): local prog or a NYSED/AEPP Ad?
Y N Homeless	Y N	er r. haveta	State Local Check all that a	pply, minimum one answer.
Already has HS Diploma or	 □ Unsuccessful Outcome on H □ Non-Native English Speaker 		Ad on bus Ad on train	
Equiv in US or US Territory	□ □ Ex-Offender		□ Ad on subway	
(Incl. Puerto Rico, Guam, etc.) Displaced Homemaker	☐ ☐ Youth in Foster Care/ Aged o	ust of Sustam	Social media (Facebo	ok, Instagram, Twitter)
Disabled	Cultural Barriers to Learning	ot or system	Radio ad	
□ □ Low Income	□ □ Long-Term Unemployed		☐ Other (please spec	ify)
■ Migrant/Seasonal Worker	☐ ☐ Exhausting TANF within 2 yes	ars	Release of information: By participat	ing in this state and/or federally
☐ ☐ Learning Disabled	□ □ Single Parent	7551	funded adult education and/or famili release of the information contained	
Runaway Youth	□ □ Low Levels of Literacy		but not limited to, social security nur	mber, assessment results and
	☐ ☐ English Language Learner		attendance, to the New York state De Required information for learner par	ticipation is indicated with an
Form Completed By: (Please Prin	nt):		asterisk (*). This information may inc data and other educational records a	
Student Signature:			non-personally identifiable form, for federal laws. This information may a	reporting as required by state and lso be used for research and
Date:			analysis purposes during this year an information provided will remain sec NYSED, its authorized contractors or	cure. Unless otherwise noted, only
water			residence and additionated compactors of	the local program will have



INDIVIDUAL STUDENT RECORD FORM (ISRF)

Updated March 2025



REMOTE INTAKE & CASE MANAGEMENT

REQUIREMENTS



Conduct outreach, recruitment, intake and enrollment for all students.



Conduct pre and post-testing for all participants, regardless of the modality in educational services being provided, in accordance with NYSED's Assessment Policy.



Student files MUST contain all required documentation per modality of educational services enrolled in.



It is the program's responsibility to ensure that they are familiar with the required documentation per the modality of the service being provided as determined by the respective funding source.

REMOTE INTAKE & CASE MANAGEMENT

REQUIREMENTS



Attendance policies must be adhered to as indicated on the WIOA, ALE, EPE, WEP Attendance Records Requirements Memo issued on January 10, 2024.



Student attendance regardless of the modality in educational services being provided, must be adhered to in accordance with NYSED's data entry policy and must be recorded in ASISTS, backed by written documentation signed by the teacher.



Fully in-person educational services must be provided to those participants who have little or no access to technology.



In-person instruction is the required modality permitted for most of the training components of WIOA IET/IELCE or locally approved training agency programming that require hands-on experience and/or as required by the supervising agency, as in the case of the Allied Health Programs.

Computer based training such as Microsoft Office may be provided remotely upon approval by AEPP. Demonstrated student success in hybrid/remote instruction is required before approval is considered.



Remote Instruction Program Performance

EPE, WIOA, ALE



PERFORMANCE ACCOUNTABILITY REQUIREMENTS

Regardless of the instructional modality a program uses, in -person, hybrid or one completely remote class, the program will be held to AEPP state performance benchmarks in the areas of Measurable Skill Gain (MSG), Post-Test Rates, Follow Up Outcomes and Enrollment.

Programs should refer to their individual funding grants/contracts for compliance with enrollment expectations.



PERFORMANCE ACCOUNTABILITY REQUIREMENTS

POOR PERFORMANCE

- AEPP funded Adult Education Programs that do not adhere to the Hybrid Policies and do not demonstrate effectiveness for student performance and attainment will not be permitted to offer remote instruction.
- Continuous poor performance that does not demonstrate student gain and progress may lead a program to Corrective Action, which may result in termination of program's remote option.



REMOTE INSTRUCTION

FUNDED CONSORTIUM

AEPP Remote Instruction is available to EACH consortium member per contractual agreement with AEPP. Should a program be funded to support multiple agencies, EACH agency may apply for and receive approval for AEPP Remote Instruction.

Example: Program ABC receives a WIOA Area 1 award Program ABC consists of three consortium member agencies

- Agency One
- Agency Two
- Agency Three

If Program ABC is approved, EACH of the three consortium member agencies may offer AEPP Hybrid Instruction to their students per the aforementioned guidelines



100% REMOTE REQUIREMENTS

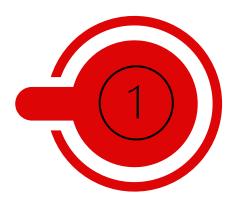
EPE, WIOA, ALE

- □One (1) 100% completely remote class for eligible students, if additional remote courses are needed the program must demonstrate student need and apply.
- ☐ The class roster for the remote class may have up to 20 students in attendance at any given time. If the program is approved for a class size waiver, the class roster may have up to 35 students listed, with a maximum average daily attendance of 25 students
- □Each class must be a minimum of six (6) hours per week and a maximum of 20 hours per week. If the program is approved for a class hour waiver, the class can be for a minimum of four (4) hours per week and a maximum of 40 hours per week.
- □NRS Level 1 students should be grouped together, have smaller classes, and continuously monitored for progress or one-on-one support.

This fully remote class must be synchronous online instruction where the teacher is engaged with students on scheduled days and times selected by the program and published on the PIF generated by ASISTS.

The link must be valid and made available to the RAEN/AEPP for access at anytime and submitted to the RAEN Office by the 20th of each month

In-person instruction 50% of each scheduled class time along with 50% remote synchronous instruction where the teacher is engaged with students on scheduled days and times selected by the program within the same week.





Students must actively attend both the remote and in-person classes. If students miss 3 consecutive classes of either modality, they should be transferred to traditional classroom programing. If the student does not participate in remote or in person classes, the student must be contact to assist in the removal of barriers.

NRS Level 1 students should be grouped together, have smaller classes, and continuously monitored for progress or one-on-one support.



50/50% Remote Instruction

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All students included in Remote Instruction must have a signed Hybrid Remote Screening Tool in their student folders. The form must be completed with the help of the program.

Each class must be a minimum of six (6) hours per week and a maximum of 20 hours per week and published on the Program Information Form (PIF) generated from ASISTS.



WIOA/ALE

Requirements

All synchronous remote instruction requires that students and instructors use a computer, audio and have cameras on during remote classroom instruction.

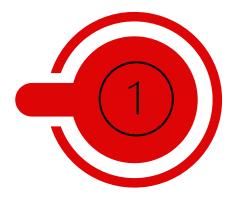
The maximum number of active students may not exceed 25 students per class. Special consideration must be taken for Level 1 students that may require additional support.



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All performance benchmarks for Post-Testing,
Measurable Skill Gain, and Follow Up Outcomes
must be met. Continuous poor performance that
does not demonstrate student gain and progress
may lead a program to Corrective Action, which
may result in termination of the program's
remote option.

In-person instruction 50% of each scheduled class time along with 50% remote synchronous instruction where the teacher is engaged with students on scheduled days and times selected by the program within the same week.





Each class must be a minimum of six (6) hours per week and a maximum of 20 hours per week. If the program is approved for a class hour waiver, the class can be for a minimum of four (4) hours per week and a maximum of 40 hours per week.

NRS Level 1 students should be grouped together, have smaller classes, and continuously monitored for progress or one-on-one support.



50/50% Remote Instruction Requirements



Each class must be published in the Program Information Form (PIF) generated from ASISTS.

Class roster for hybrid classes may have up to 20 students in attendance at any given time. If the program is approved for a class waiver, the class roster may have up to 35 students listed, with a maximum average daily attendance of 25 students.



EPE



Students must actively attend both the remote and in-person classes. If a student misses 3 consecutive classes of either modality, they should be transferred to traditional classroom programming.

All students included in Remote Instruction must have a signed Hybrid Remote Screening Tool in their student folders. The form must be competed with the help of the program.



All performance benchmarks for Post-Testing,
Measurable Skill Gain, and Follow Up Outcomes
must be met. Continuous poor performance that
does not demonstrate student gain and progress
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remote option.

RECORD RETENTION FOR REMOTE ASSESSMENT

The state Comptroller, the Attorney General and any other person or entity authorized to conduct an examination, as well as the agency or agencies involved in the monitoring of programs, shall have access to the Records during normal business hours at the adult education program.

Patterns of record violations and evidence of fraud may result in discontinuing of services and program funds.



REMOTE ASSESSMENT GUIDELINES

□AEPP funded programs are allowed to assess students remotely using the approved assessments DRC's TABE (11/12 or 13/14) and CAL's Best Plus (2.0 and 3.0) and Best Literacy (1.0 and 2.0).

□ It is the program's responsibility to ensure that students have a computer, working camera, reliable internet and digital literacy skills necessary to achieve academic success.

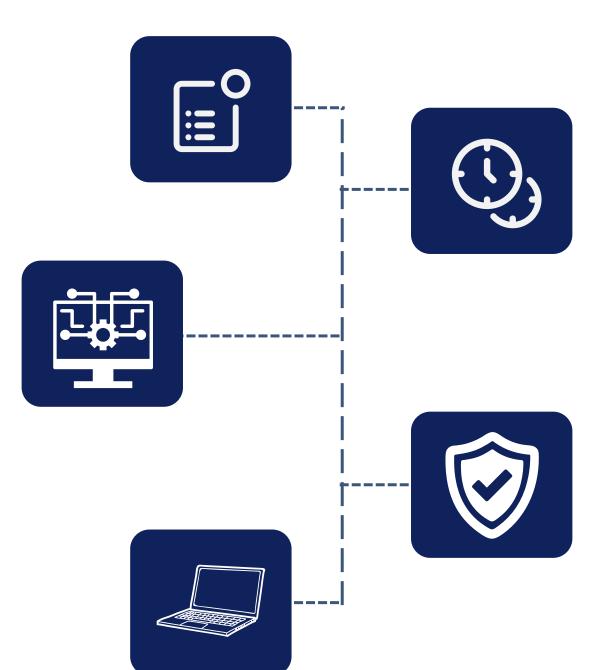
□ Programs must review the Remote Assessment Tutorial PowerPoint prior to assessing students remotely.

REMOTE ASSESSMENT REQUIREMENTS

Test Administrators must be certified on the assessment being provided to the student with the most up -to-date trainings.

The program must ensure that the program or software required by the assessment vendor is available and ready for use.

The assessment administrator must use a computer, audio and camera to assess students, and the student must have a computer, audio and camera to be assessed.



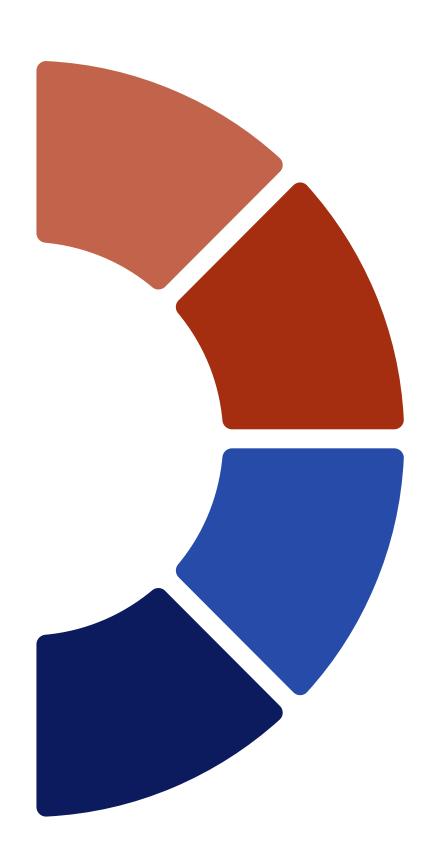
The assessment administrator must verify the ability, availability, location, and identity of the student.

Assessments must be safely guarded within the student's file and located within the adult education program.

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TABE 13/14 Level L



For TABE 13/14 - Level L is not available at this time

Level E replaces Level L until Level L is available

Both TABE Level L and Level E cover content in NRS Level 1 and 2. TABE Level E allows for scoring into NRS Level 3

Level L and Level E generate a lowest possible scale score even with zero questions answered correctly. Any student that is assigned a Level L, or E will have at least an NRS score of 1

REMOTE ASSESSMENT ADMINISTERING TABE

Set up TABE Remotely

Step 1: In the DRC Insight Portal

- a. Click My Applications
- b. Click Test Management
- c. Click Manage Test Sessions
- d. A test monitoring code will be automatically generated.

Note: test monitoring must be set up for each test session you wish to monitor.

Step 2: Create a new code.

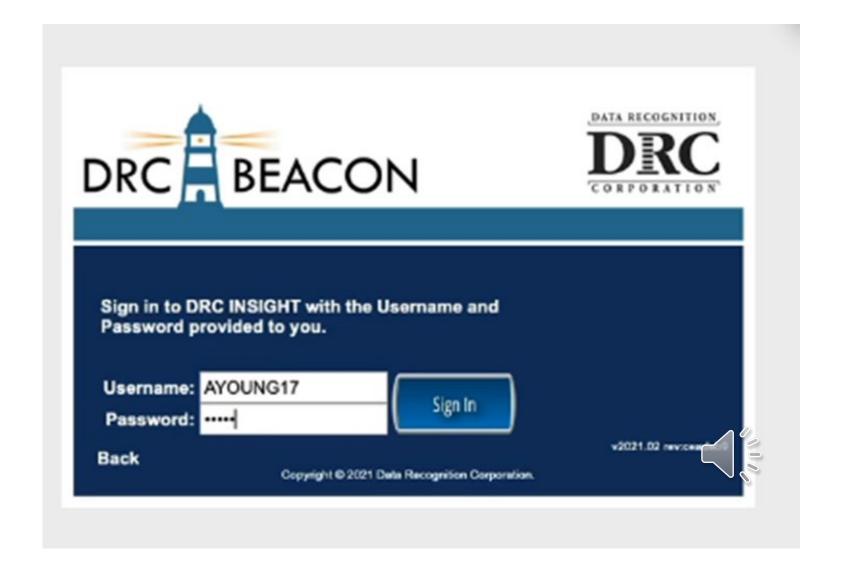
The Code will be valid until 11:59pm on the day the session was created. To create a new code or extend the date, click generate new code. This code can be activated for up to 5 days.

a. If the code expires while students are taking the test, students can continue taking the test and a new one may be generated. When the proctor logs in under the new code, the students under the old code will not show up and will need the new code the next time they login.

Step 3: Settings

At the Restricted Access drop down menu

- a. Select True this will place a student in the waiting room once they have submitted their valid code until the proctor admits them to the test.
- Step 4: Students Login
- Step 5: Students put in monitoring code into the prompt.



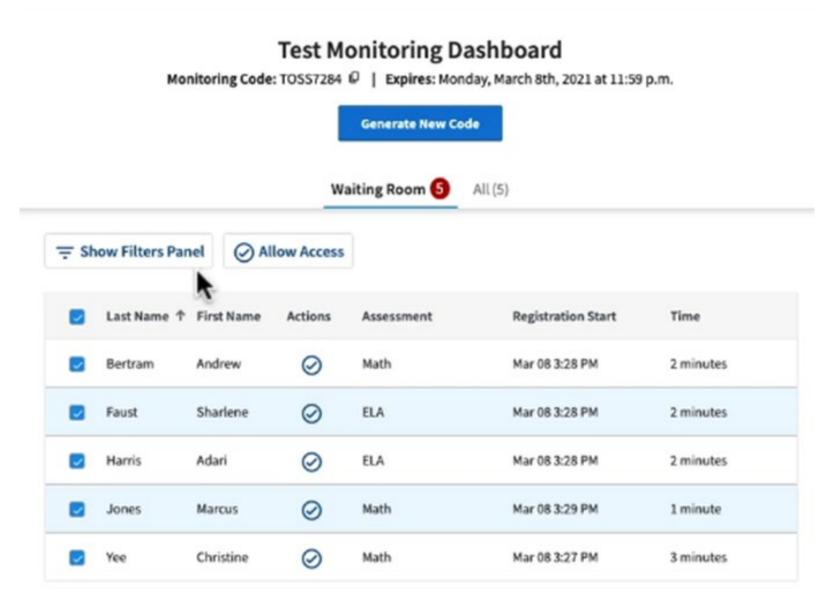
REMOTE ASSESSMENT ADMINISTERING TABE

Set up TABE Remotely

Step 6: Students are in the waiting room.



Step 7: Students must be admitted to the test.



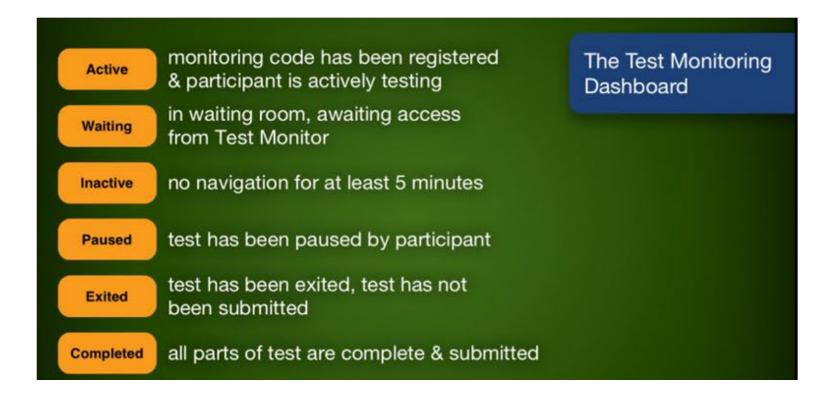


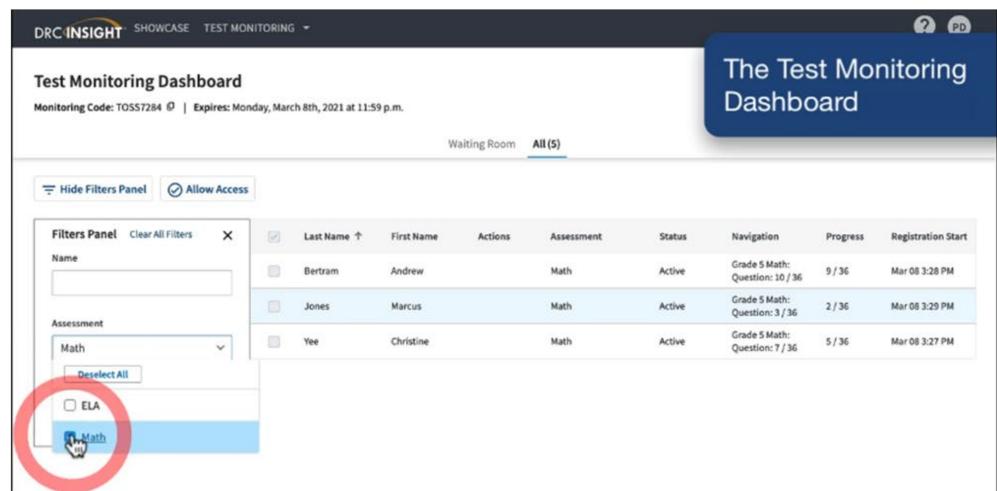
REMOTE ASSESSMENT ADMINISTERING TABE

Set up TABE Remotely

As participants navigate through the test – their progress is updated in real time on the dashboard.

- a. Proctors are unable to see the test questions or answers, just the test question number.
- b. Proctors can filter their view between Math or ELA or all.







REMOTE TABE 13/14 RESOURCES



Video: Click here

Test Monitoring Application (Var2_v5) on Vimeo

QR Code to TABE Remote Instruction Guidance



REMOTE ASSESSMENT BEST PLUS GUIDANCE

Test Administrator Requirements:

- Best Plus TestAdministrator mustbe Certified
- Computer with internet, audio and camera.
- Camera must be on.
- Students must be tested 1 on 1.
- Must verify the student is the correct student.

Student Requirements:

- Computer with internet, audio and camera.
- May not use Cell Phone, Tablet or iPad.
- Camera must be on.
- Must be in New York State.

Preparation:

- Select the
 appropriate video conferencing
 software.
- Ensure the test is administered in a quiet environment.
- Camera and audio
 must be on for both
 student and
 administrator.
- Answer sheet must be readily available.

REMOTE ASSESSMENT BEST PLUS GUIDANCE

During the Test:

- At the end of each question prompt, the test administrator should look into the camera to provide the student with a visual cue that it is their turn to speak.
- To administer picture description tasks, click on the image to maximize it
- Screen share only the software so the examinee can see the image.
- Provide the verbal prompt and listen to the examinee's response.
- Stop screen sharing once the examinee has finished responding, then minimize the image.

To administer Audio-Based summary tasks In Part B of Best Plus 3.0, share audio only.

Do not share the screen with the examinee.

It is recommended that the administrator be familiarized with how to share audio only in the selected video-conferencing software prior to administering the test

Note:

- Reference pages 71-74 of the Best Plus 3.0 Test Administrator Guide.
- For details on how to virtually administer the Audio-Based Summary tasks in Part B of Best Plus 3.0, reference page 82 of the TAG.

REMOTE INSTRUCTION ACTIVITY

Scenario Activity

Student 1

- Has a computer with camera.
- Has access to the internet.
- Is comfortable using a web-browser and google meet.
- Is willing to sit at the computer for periods of time.

Student 2

- Has access to a loaned program computer.
- Has the ability to go to the library for internet.
- Able to communicate effectively without face- to- face interaction.
- Has average writing skills.

Student 3

- Has a cellphone.
- Does not have a quiet place to work.
- Is not showing progress in traditional classes.



Which student(s) could be eligible for remote/hybrid instruction?

POST TRAINING QUIZ

- 1. Name 2 documents that MUST be in the student folder to be eligible for hybrid or remote instruction?
- 2. What are 3 requirements that a student must have to be eligible to be a remote or hybrid student?
- 3. What are the four required performance standards?
- 4. When must web links be available for AEPP/RAEN?
- 5. Which WIOA IET/IELCE training components can be provided remotely?
- 6. How long must student documents be kept?



POST TRAINING QUIZ ANSWERS

- 1. Hybrid Screening Tool & Electronically Signed ISRF
- 2. Computer, Camera, Internet
- 3. Enrollment, MSG, Post-Test, Follow-up Outcomes
- 4. By the 20th of every month. Always current.
- 5. Computer-based training such as Microsoft Office with approval of AEPP.
- 6. 6 years plus the current year



AEPP CONTACTS

Region	Regional Associate Manager
Capital North	Lisa Pearson
Central Southern Tier	Guillermina Martino
Finger Lakes	Miranda Prime
Hudson Valley	Kimberly Malcom
Long Island	Kimberly Malcom – Marcello Bianco
New York City – WIOA	Diane Schrader
New York City – NYC ALE	Guillermina Martino – Marcello Bianco
West	Deborah Parrow

